



Global Centre ICT Survey

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Topics

- Objectives
- Challenges
- Scope
- Proposed Topics
- Sample Questions



Objectives

- Assess the state of deployment of ICT in parliaments world-wide
- Establish a baseline for trend analysis
- Provide a tool for self evaluation
- Identify examples of best practices
- Identify lessons learned



Challenges

- Easy to understand and multilingual
- Easy to summarize
- Objective and reliable
- Cover major technical, organizational, and functional issues
- Balanced coverage
- Require minimum time to complete



Scope

- Access to and Use of ICT
- ICT Overview
 - Oversight, Management, Planning, Services and Staffing
 - Technical Infrastructure
- Creating and Managing Content
 - Documents
 - Actions of the Parliament



Scope (continued)

- Knowledge Management
 - Research systems
 - Value added services
 - Websites for use by Parliament
- Communicating with Citizens
 - Websites for the Public
 - 2-way interaction between Members and Citizens



Access to and Use of ICT

- Members and Staff
 - Access to PCs
 - Access to cell phones
 - Access to PDAs
 - Access to legislative information systems
 - Access to research information



ICT Overview

- Oversight
- Management Structure
- Planning
- Services Provided
- Staffing



ICT Overview (continued)

- Technical Infrastructure
 - Power
 - Hardware
 - Software
 - Network
 - ICT products used



ICT Overview (continued)

- Applications supported
 - Legislative
 - Representational
 - Oversight
 - Knowledge Management
 - Administrative



Creating and Managing Content

- Documents
 - Proposed legislation
 - Committee documents
 - Plenary/floor documents
 - Laws



Creating and Managing Content (continued)

- Actions
 - Introduction of legislation
 - Committee actions
 - Plenary/floor actions
 - Final legislative actions
 - Government actions
 - Judicial actions



Knowledge Management

- Research systems and services
- Search capabilities
- Indexing
- Linking
- Archiving



Websites for Parliament and the Public

- Content
 - Legislation
 - Committee activities and documents
 - Plenary/floor activities and documents
 - Laws and statutes
 - Glossary of terms
 - Rules of procedure
 - Explanatory information

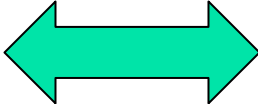


Websites for Parliament and the Public (continued)

- Formats: Text, Audio, Video
- Notification systems: Email, RSS
- Design principles and usability testing



Communicating with Citizens

- Email
- Member  Citizen
- Participation in discussions
- Member sites
- Party sites



Sample questions: Technical Infrastructure

Please indicate which general applications you provide and which software you use to support them.

APPLICATION	SOFTWARE USED
<input type="checkbox"/> Word processing	_____
<input type="checkbox"/> Databases	_____
<input type="checkbox"/> Publishing	_____
<input type="checkbox"/> Document management	_____
<input type="checkbox"/> E-mail	_____
<input type="checkbox"/> Groupware	_____
<input type="checkbox"/> Presentations	_____
<input type="checkbox"/> Spreadsheets	_____

Sample questions:

Content: Bills

1. Do you have a system for creating and managing bills in digital format?

Yes

No

Comment (optional):

2. If no, are you actively planning or considering such a system?

Yes

No

Comment (optional):

3. If yes, does the system use XML for the data standard?

Yes

Planning or considering

No and not planning or considering

Comment (optional):



Contact Information

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